

Sustain™ Series

Installation & User Guide



The following instructions are provided to assist you in installing the **Sustain Pyramid**, **Sustain QuadraTec** or **Sustain Lens** panels in a drop tile ceiling grid or **Sustain Pyramid**, **Sustain QuadraTec**, **Sustain Prism** or **Sustain Metro** on a wall. The most effective installation is generally above or behind a critical listening position.

INCLUDED MOUNTING HARDWARE	Wall Anchors	Screws	Peel & Stick Screw Covers
Sustain Pyramid	16	16	16
Sustain QuadraTec	8	8	8
Sustain Metro	4	4	N/A
Sustain Prism	4	4	N/A
Sustain Lens	N/A	N/A	N/A

WALL INSTALLATION: Sustain Pyramid & QuadraTec

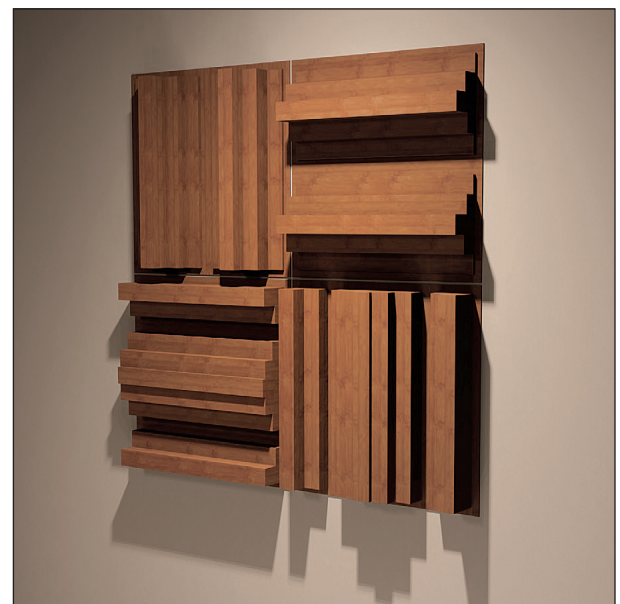
- Using a level, locate where panels will hang. Place the panel on the wall and use a pencil to mark the mounting hole locations. When creating an array, rotate each panel 90° from adjacent units for maximum effectiveness.
- Remove the product from the wall, drill 1/4" holes at the marked locations and install the wall anchors. If the mounting hole location aligns with a wall stud, a 2" #10 drywall screw can be used in place of the wall anchor.
- Place product back on wall and screw in place. Do not over tighten the screw to avoid splitting or cracking the Bamboo.
- Peel & Stick Screw covers conceal screws after installation. For best results align the grain pattern on the screw covers with the grain in the Bamboo.

IMPORTANT! RELATIVE TEMPERATURE AND HUMIDITY HAVE AN EFFECT ON THE OVERALL SIZE AND DIMENSIONS OF BAMBOO. IN ORDER TO BEST ACCOMMODATE ENVIRONMENTAL DIFFERENCES, UNPACK THE PRODUCT AND ALLOW 72 HOURS FOR THE MATERIAL TO EXPAND/ CONTRACT BEFORE ATTEMPTING INSTALLATION.

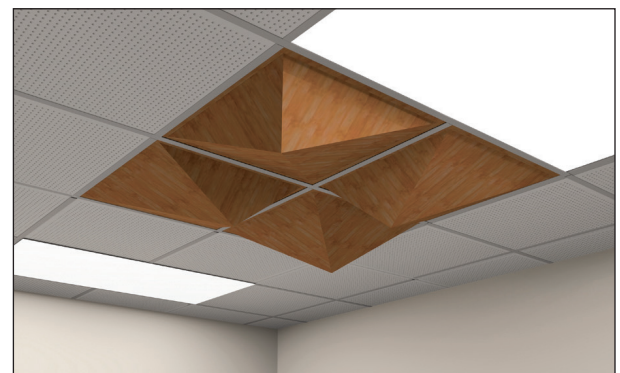
WALL INSTALLATION: Sustain Prism & Metro

NOTE: Allow a 3/4" vertical slide distance for the Keyhole mounting feature when constructing a vertical array or mounting near a ceiling. When building an array, mount the bottom most unit first and work up. Then install the adjacent units to either side.

- Mark the anchor locations on the wall, using a level, spacing them 13.25" apart and 5" inboard from the top and side edges of a Metro or 5 1/4" inboard from the edges of a Prism. NOTE: Double check the actual spacing of the keyhole slots on the Sustain Prism or Metro as manufacturing tolerances allow some variance.
- Drill a 1/4" hole at the marked locations and install the wall anchors (supplied). NOTE: The supplied anchors are for drywall covered hollow walls. Other types of wall construction will require alternate types of mounting hardware. If a hole location falls on a wall stud location, omit the anchor and install a 2" #10 Drywall screw directly into the stud.
- Insert the supplied mounting screws into the installed anchors leaving a 3/8" gap between the back of the screw head and the wall.
- Align the Sustain Prism or Metro keyhole slots with the protruding screw heads, push toward the wall and pull down to secure. NOTE: Some adjustment of the screws depth into the anchor may be needed for a proper fit.



Sustain QuadraTec Shown



Sustain Pyramid Shown

CEILING GRID INSTALLATION: Sustain Pyramid, QuadraTec & Lens

- Drop panels into empty ceiling grid.
- Rotate each panel 90° from adjacent units for maximum effectiveness.

Real-World Acoustics®

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